

Five Questions Every Organization Should Ask:

1. Does your workplace have any concerns with communication between supervisors and employees or between employees?
2. Does your workplace have any cultural diversity issues?
3. Does your workplace have any conflict that needs resolution?
4. Is your workplace compliant with state and federal guidelines for annual sexual harassment and diversity training?
5. Is your organization involved in international business relations?

Institute of Cross Cultural Competency Products and Services				
Language Instruction and Assessments	Diversity & Culture	International Business Training	Professional Development and HR Services	Communication and Leadership
Occupational English	Intercultural Communication	Cross-cultural Communication	Conflict Resolution	Technical Writing for an ELL Audience
Language Assessments	Multicultural Management	Executive Tutoring and Coaching	“Train the Trainer”	Written Communication and Editing
Instructional & Training Materials Development and Design	Multicultural Customer Service	Cultural Competency Assessment and Training (IDI Tool)	Organization Culture Assessments and Intervention	Workplace Interpersonal Communication
Individual Tutoring	Supervising a Multicultural Workforce	Country Profiles: “Doing Business in Japan, the Arab World, China, etc.”	Mediator Services	Communication for Healthcare Careers
Pronunciation: Accent Reduction	Diversity Training		Meeting or Workshop Facilitation	Leadership Training & Development
ESL Language Teaching Methodology				Teamwork

For more information contact:

Jonathan Stuart
 Language and Culture Instructor
 763.448.2734
Jonathan.stuart@hennepintech.edu



Caren Abdelaal
 Language and Culture Instructor
 952.995.1340
Caren.abdelaal@hennepintech.edu