IT Support Specialist (BP/EP) Diploma

Semester Sequence

Completion of this award may require taking courses at both campuses. For more information, please contact your faculty program advisor.

Prerequisite Knowledge: A student seeking this award should have qualifying assessment scores on the math, reading, writing, computer literacy, and keyboarding placement tests as identified by individual course prerequisites.

First Semester

CCDS1000	How to Succeed in College	1
ITEC1000	Information Systems	3
ITEC1005	Computer Security Awareness	3
ITEC1080	Microsoft Productivity Apps 1	3
ITEC1095	Microsoft 365	2
ITEC1102	PC Operating Systems	3

Total Credits 15

Second Semester

ITEC1090	Microsoft Productivity Apps 2	3
ITEC1105	Network Admin 1	4
ITEC1110	Windows Admin 1	3
ITEC2055	Project Management	3
ITEC2675	A+ Hardware Support	3

Total Credits 16

Third Semester

ITEC1122	Linux Admin 1	4
ITEC2065	Help Desk/User Support	3
ITEC2075	IT Career Readiness	2
ITEC2090	Microsoft Integration	3
ITEC2680	A+ Software Support	3

Total Credits 15

Graduation (46 Credits)

Semester listings reflect the recommended sequence. Due to circumstances beyond our control, the information herein is subject to change without notice.

3/24/2023 : BP 2111 / EP 2167

Hennepin Technical College

hennepintech.edu
952-995-1300

Brooklyn Park Campus
9000 Brooklyn Boulevard
Brooklyn Park, 55445

Eden Prairie Campus
13100 College View Drive
Eden Prairie, MN 55347

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